# MBA: First Year - Second semester V21MBT07: FINANCIAL MANAGEMENT

(Effective for the students admitted into first year from the Academic Year 2021-2022)

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## **Course Outcomes:**

# Students are able to....

- 1. Understood the fundamental concepts of financial Management. (K2)
- 2. Construct optimal capital structure by identification of financial sources and evaluating cost of capital. (K2)
- 3. Identify long term investment projects by applying capital budgeting techniques. (K2)
- 4. Understood the concept of dividend decisions and able to measure the dividend. (K2)
- 5. Apply the concepts of working capital, cash, and receivables management. (K3)
- 6. Interpret problems related to Business Finance by studying practical cases.(K3)

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## **UNIT 1:**

**Financial Management:** Concept - Nature and Scope - Evolution of financial Management objectives of financial Management - Profit maximization- Wealth maximization and EPS maximization - Major decisions of financial manager Challenges of Financial manager in contemporary scenario.

## **UNIT-II**

**Financing Decisions**: Sources of finance - Concept of leverages - Operating, Financial and combined leverages - financial effects of leverages -EBIT - EPS analysis. Cost of Capital: Marginal vs Weighted Average Cost of Capital - Theories of Capital Structure.

# **UNIT-III**

**Investment Decisions**: Concept and Techniques of Time Value of Money – Nature and Significance of Investment Decision – Estimation of Cash flows – Capital Budgeting Process – Techniques of Investment Appraisal – Discounting and Non Discounting Methods.

## **UNIT-IV**

**Dividend Decisions**: Meaning and Significance – Major forms of dividends – Theories of Dividends – Determinants of Dividend – Dividend Policy and Models of Dividend valuation (Walter & Gordon models) – Bonus Shares – Stock Splits – Dividend policies of Indian Corporate.

#### **UNIT-V**

**Liquidity Decisions: Meaning** - Classification and Significance of Working Capital – Components of Working Capital – Factors determining the Working Capital – Estimating Working Capital requirement – Cash Management Models – Accounts Receivables – Credit Policies.

- 1. P.Vijaya Kumar, P.S. Ravindra, Kiran Kumar, "Financial Management", Himalaya Publishing House PVT Ltd, 2014.
- 2. Rajiv Srivastava, Anil Misra: "Financial Management", Oxford University Press, New Delhi,2012
- 3. Brigham, E.F: "Financial Management Theory and Practice", Cengae Learning, New Delhi, 2013
- 4. Prasanna Chandra: "Financial Management Theory and Practice", Tata McGrawHill 2011.
- 5. I.M. Pandey: "Financial Management", Vikas Publishers, New Delhi, 2013.
- 6. RM Srivastava, Financial Management, Himalaya Publishing house, 4th edition.
- 7. Khan and Jain: Financial Management, Tata McGraw Hill, New Delhi,
- 8. Pradip Kumar Sinha: "Financial Management", Excel Books, New Delhi, 2009.
- 9. Vyuptakesh Sharan: "Fundamentals Financial Management", Pearson, New Delhi, 2012.

# MBA: First Year - Second semester V21MBT08: HUMAN RESOURCE MANAGEMENT

(Effective for the students admitted into first year from the Academic Year 2021-2022)

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## **Course Outcomes:**

### Students are able to....

- 1. Understand the fundamentals of HRM with a global perspective. (K2)
- 2. Estimate the type and number of personnel required to the organization in future by considering the demand and supply of manpower. (K2)
- 3. Apply various methods of performance evaluation to assess the performance of employees. (K3)
- 4. Identify the compensation system that conforms to the legal framework. (K2)
- 5. Understand the functionality of trade unions and also have ability to balance between work and life. (K2)
- 6. Interpret problems related to Human Resources by studying practical cases. (K3)

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#### UNIT 1:

**HRM**: Significance - Definition and Functions – evolution of HRM- Principles - Ethical Aspects of HRM- - HR policies, Strategies to increase firm performance - Role and position of HR department - HRM at global perspective challenges – cross-cultural problems – emerging trends in HRM.

### **UNIT 2:**

**Investment perspectives of HRM**: HR Planning – Demand and Supply forecasting- Recruitment and Selection- Sources of recruitment - Tests and Interview Techniques – Training and Development – Methods and techniques – Training evaluation - retention - Job Analysis –job description and specifications - Management development - HRD concepts.

## **UNIT 3:**

**Performance Evaluation**: Importance – Methods – Traditional and Modern methods – Latest trends in performance appraisal - Career Development and Counseling- Compensation, Concepts and Principles- Influencing Factors-.

#### **UNIT 4:**

Wage and Salary Administration: Concept- Wage Structure- Wage and Salary Policies- Legal Frame Work- Determinants of Payment of Wages- Wage Differentials - Job Evaluation- Incentive Payment Systems. Welfare management: Nature and concepts – statutory and non-statutory welfare measures – incentive mechanisms-Fringe Benefits-ESOPs - Current Trends in Compensation- Methods of Payments - compensation mechanisms at international level

## **UNIT 5:**

**Managing Industrial Relations:** Trade Unions - Employee Participation Schemes-Collective Bargaining-Grievances and disputes resolution mechanisms - Safety at work - nature and importance - work hazards - safety mechanisms- Quality of Work Life (QWL).

- 1. K Aswathappa: "Human Resource and Personnel Management", Tata McGraw Hill, New Delhi, 2013
- 2. N.Sambasiva Rao and Dr. Nirmal Kumar: "Human Resource Management and Industrial Relations", Himalaya Publishing House, Mumbai
- 3. Mathis, Jackson, Tripathy: "Human Resource Management: Asouth-Asin Perspective", Cengage Learning, New Delhi, 2013
- 4. Subba Rao P: "Personnel and Human Resource Management-Text and Cases", Himalaya Publications, Mumbai, 2013.
- 5. Madhurima Lall, Sakina Qasim Zasidi: "Human Resource Management", Excel Books, New Delhi, 2010

# MBA: First Year - Second semester V21MBT09: MARKETING MANAGEMENT

(Effective for the students admitted into first year from the Academic Year 2021-2022)

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## **Course Outcomes:**

### Students are able to....

- 1. Understand the Basic marketing concepts. (K1)
- 2. Classify between the market Segmentation and Positioning strategies. (K2)
- 3. Identify various pricing methods and pricing strategies.(K2)
- 4. Demonstrate the various communication tools in marketing.(K3)
- 5. Estimate the distribution Strategies required for effective marketing chain.(K2)
- 6. Apply marketing concepts in solving marketing problems of organizations. (K3)

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#### **UNIT-I**

Introduction to Marketing: Needs - Wants - Demands - Products - Exchange - Transactions - Concept of Market and Marketing and Marketing Mix - Production Concept - Product Concept - Sales and Marketing Concept - Societal Marketing Concept-Green Marketing concept - Indian Marketing Environment.

## **UNIT-II**

Market Segmentation, Targeting and Positioning: Identification of Market Segments - Consumer and Institutional/corporate Clientele - Segmenting Consumer Markets - Segmentation Basis - Evaluation and Selection of Target Markets - Positioning significance - Developing and Communicating a Positioning Strategy.

# **UNIT-III**

Product and Pricing Aspects: Product — Product Mix - Product Life cycle - Branding- Pricing-Objectives of Pricing - Methods of Pricing - Selecting the Final price - Adopting price - Initiating the price cuts - Imitating price increases-Responding to Competitor's price changes.

#### **UNIT-IV**

Marketing Communication: Communication Process – Communication Mix – Integrated Marketing Communication - Managing Advertising Sales Promotion - Public relations and Direct Marketing - Sales force – Determining the Sales Force Size - Sales force Compensation.

## **UNIT-V**

Distribution, Marketing Organization and Control: Channels of Distribution- Intensive, Selective and Exclusive Distribution- Organizing the Marketing Department - Marketing Implementation - Control of Marketing Performance - Annual Plan Control - Profitability Control - Efficiency Control - Strategic Control.

- 1. Phillip Kotler: —Marketing Management —, Pearson Publishers, New Delhi, 2013.
- 2. Rajan Saxena: —Marketing Managementl, Tata McGraw Hill, New Delhi, 2012.
- 3. V S Ramaswamy & S Namakumari, Marketing Management Global Perspective Indian Context 4th Edition, Mac Millan Publishers 2009.
- 4. Tapan K Panda: "Marketing Management", Excel Books, New Delhi, 2012
- 5. Paul Baines, Chris Fill, Kelly Page Adapted by Sinha K: —Marketingl, Oxford University Press, Chennai, 2013

#### **MBA:** First Year - Second semester

# V21MBT10: PRODUCTION & OPERATIONS MANAGEMENT

(Effective for the students admitted into first year from the Academic Year 2021-2022)

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#### **Course Outcomes:**

#### Students are able to....

- 1) Understand the evolution and fundamental concepts of production and operations management. (K2)
- 2) Understand the production planning and control strategies. (K2)
- 3) Assess the concepts of Waste Management, Quality Assurance, Quality Circles and application of various Statistical Quality Control techniques. (K3)
- 4) Understand basic concepts of Quality Improvement tools like six sigma, ISO 9000-2000 clauses and coverage and factors effecting Productivity. (K2)
- 5) Apply various stores management and Inventory Control techniques. (K3)
- 6) Interpret problems related to Operations Management by studying practical cases. (K3)

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## **UNIT 1:**

**Introduction:** Overview & Definition of Production and Operations Management-Nature and Scope of Production and Operations Management-Historical Evolution –Role & responsibilities of the production manager - Types of Manufacturing Processes.

# **UNIT 2:**

**Production Planning and Control**: Stages in PPC – Gantt – PPC in Mass, Batch, and Job Order Manufacturing- Aggregate planning and Master Scheduling, MRP, CRP. Maintenance management & Industrial Safety. Plant Location & Layout Planning- Factors influencing location - types of layouts. Capacity Planning – Optimal Production Strategies: Scheduling and Sequencing of Operations. Work Design: Method Study and Work Measurement – Work Sampling.

## **UNIT 3:**

**Managing of Work Environment:** —Automation --Technology Management — Waste Management. Quality Assurance and Quality Circles — Statistical Quality Control —Control Charts for Variables- Average, Range and Control charts for Attributes. Acceptance Sampling Plans.

#### **UNIT 4:**

**Quality Improvement**: Basic concepts of quality, dimensions of quality, Juran's quality trilogy, Deming's 14 principles, Quality improvement and cost reduction, ISO 9000-2000 clauses & coverage. Six Sigma, Productivity –factors affecting productivity, measurement & improvements in productivity - new product development and design - stages & techniques. Total Productive Maintenance (TPM).

# **UNIT 5:**

**Stores Management**: Purchase functions and Procedure - Objectives of Stores Management - Requirements for efficient-Management of Stores - safety stock- Different Systems of Inventory Control -Inventory control techniques- EOQ, ABC, VED and FNSD analysis- JIT, VMI

Relevant cases have to be discussed in each unit and in examination case is compulsory from any unit.

- 1. Panner Selvem: "**Production and Operation Management**", Prentice Hall of India, NewDelhi, 2012.
- 2. K.Aswathappa, K. Shridhara: "**Production & Operation Management**", Himalaya Publishing House, New Delhi, 2012
- 3. Ajay K Garg: "Production and Operation Management", TMH, New Delhi,2012
- 4. Deepak Kumar Battacharya: "**Production & Operation Management**", University Press, New Delhi, 2012
- 5. AlanMuhlemann, JohnOakland,jasti Katyayani: "Production and Operation Management", Pearson, New Delhi,2013
- 6. O.P.Khanna, "Industrial Engineering and Management" Dhanpad Rai Publications

# MBA: First Year - Second semester V21MBT11: BUSINESS RESEARCH & STATSTICAL ANALYSIS

(Effective for the students admitted into first year from the Academic Year 2021-2022)

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## **Course Outcomes:**

### Students are able to....

- 1. Understand the concept of research, research process in detail. (K1)
- 2. Understand various scaling techniques and research report preparation process. (K2)
- 3. Apply various statistical tools to test hypothesis. (K3)
- 4. Describe Bivariate and Multivariate analysis concepts. (K2)
- 5. Apply SPSS for Hypothesis testing. (K3)
- 6. Interpret problems related to Business Research by studying practical cases. (K3)

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#### **UNIT 1:**

Introduction: Nature and Importance of research, The role of business research, Research process, types of research, Defining Research Problem. Research Design —Types of Research design—Sampling and Sampling Design — Sampling Methods —Probability and Non probability sampling. Discussion on primary data and secondary data, tools and techniques of collecting data. Methods of collecting data—Designing of Questionnaire.

## **UNIT 2:**

Measurement and Scaling – Nominal Scale – Ordinal Scale – Interval Scale – Ratio Scale – Guttman Scale – Likert Scale – Schematic Differential Scale. Editing – Coding – Classification of Data – Tabulation and Graphic representation of data.

# **UNIT 3:**

Data Analysis: Formulation of hypothesis-types of hypothesis- Null and Alternate - Type I and Type II errors, Large Sample Vs Small Sample; Procedure for testing of Hypothesis –parametric tests; Z tests – One mean – Two mean – one Proportion – Two Proportion tests, t- distribution tests – One mean, Two mean & paired tests.

# **UNIT 4:**

F- test and ANOVA – Calculation of F Value - one way (Completely Randomized Design) and two ways tests (Randomized Block Design) - Chi - Square tests - Goodness of fit- test for Independence of attributes – Concepts of Bivariate and Multivariate analysis.

## **UNIT 5:**

**Research Report Writing:** Structure and components of Research reports, Types of reports, characteristics of good report. Format & common content's in reports. Preparation & Presentation of reports. Introduction to basics of SPSS

- 1. Navdeep and Guptha: "Statistical Techniques & Research Methodology", Kalyani **Publishers**
- 2. Willam G.Zikmund, Adhkari: "Business Research Methods", Cengage Learning, New Delhi, 2013.
- 3. S.Shajahan: "Research Methods for management", JAICO Publishing House, New Delhi, 2009.
- 4. UWE FLICK: "Introducing Research Methodology", SAGE, New Delhi, 2012.
- 5. Cooper R.Donald and Schindler S. Pamela: "Business Research Methods", 9/e, Tata MCGraw Hill, New Delhi.
- 6. M.V.Kulkarni: "Research Methodology", Everest Publishing House, New Delhi, 2010.
  7. Sachdeva: "Business Research Methods", Himalaya Publishing House, Mumbai, 2011.
- 8. Ranjit Kumar: "Research Methodology", Pearson, New Delhi, 2012.
- 9. Deepak Chawla, Neena Sondhi: "Research Methodology, Concepts and Cases" Vikas Publishing House, New Delhi, 2011.
- 10. Alan Bryman, Emma Bell: "Business Research Methods", Oxford University Press, New Delhi, 2011.

# MBA: First Year - Second semester V21MBT12: BUSINESS ETHICS & CORPORATE GOVERNANCE

(Effective for the students admitted into first year from the Academic Year 2021-2022)

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#### **COURSE OUTCOMES:**

# Students are able to....

- 1. Understand the importance of ethics and ethical practices at work place. (K2)
- 2. Recall various factors influencing Business ethics in India. Also get understanding of various scams. (K1)
- 3. Understand the ethical practices in functional areas such as Marketing, Hrm & Finance. (K2)
- 4. Understand the overview of corporate governance in India. (K2)
- 5. Report various governance issues related to Directors and Auditors. (K2)
- 6. Interpret problems related to Business Ethics by studying practical cases. (K3)

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## **UNIT 1:**

Importance of Business Ethics: Values and Ethics- Business Ethics and Law – Ethics in Work Place – Ethical Decision Making- Theories of Business Ethics – Management and Ethics- Indian Ethical Traditions.

#### **UNIT 2:**

Impact of Globalization on Indian Business Ethics: Reasons for Unethical Practices among Indian companies – Development of Indian Capital Markets – Various studies on Ethical Attitudes of Managers Major Indian Scams.

## **UNIT 3:**

Ethics in Marketing, HRM and Finance: Product safety and Pricing-Ethical responsibility in Product- Advertising and Target Marketing Ethics of sales, advertising and product placement and Consumer Autonomy. Ethics in HRM & Finance – HR related ethical issues - Institutional Culture – Frauds in Banks - Measures against Bank Frauds – Frauds in Insurance sector.

## **UNIT 4:**

Corporate Governance: An overview – Theory and Practice of Governance- Indian model of Governance- Good Corporate Governance – Land marks in emergence of Governance OECD Principles – Sarbanes-Oxley Act 2002- SEBI Initiatives.

## **UNIT 5:**

Corporate Governance Indian Scenario: Role of Government in Ensuring Corporate Governance – Governance issues relating to Board of Directors – Duties and responsibilities of Auditors – Governance under limited competition – Role of Media – Corporate Governance in Developing and Transiting Economies.

- 1. S.K.Mandal: "Ethics in Business and Corporate Governance", TMH, New Delhi, 2012.
- 2. Marianne M Jennings: "Cases in Business Ethics", Cengage Learning, New Delhi, 2012.
- 3. S.Prabhakaran: "Business Ethics and Corporate Governance", Excel Books, New Delhi, 2011.
- 4. N.Balasubramanyam: "A Case Book on Corporate Governance and Stewardship", TMH., New Delhi, 2011.
- 5. A.C.Fernando: "Business Ethics and Corporate Governance", Pearson Publishers, New Delhi, 2013.

# MBA: First Year - Second semester V21MBT13: ENTREPRENEURSHIP DEVELOPMENT

(Effective for the students admitted into first year from the Academic Year 2021-2022)

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# **COURSE OUTCOMES:**

# After successful completion of the course, the student will be able to:

CO1: Understand the foundations of Entrepreneurship and its importance. (K1)

CO2: Develop viable business ideas and understand entrepreneurial eco system. (K3)

CO3: Develop new projects and preparation of detailed project report. (K3)

CO4: Understand the importance of MSME's in the economic development of a nation.(K2)

**CO5:** Identify various sources of Entrepreneurial support organizations. (K2)

**CO6:** Interpret problems related to Entrepreneurs by studying practical cases. (K3)

## **UNIT 1**

**Entrepreneurship:** Importance and growth - Characteristics and Qualities of Entrepreneur-Role of Entrepreneurship, Ethics and Social Responsibilities. Women Entrepreneurship: Role & Importance, Problems of Women Entrepreneurs, Opportunities for women entrepreneurs – corporate entrepreneurship – mobility of entrepreneur – entrepreneurial motivation.

#### UNIT2

**Innovation**: Sources of business idea-Idea generation- Ideal validation- idea screening process-market sizing techniques- innovation and creativity for aspiring entrepreneurs- incubation- startup eco system

# **UNIT 3**

**Planning and Evaluation of Projects**: Growth of Firm – Project identification and selection - Factors inducing growth- - Project Feasibility Study – Elements of a project report- preparation of DPR. Post Planning of Project-Project Planning and Control.

#### **UNIT 4**

**Small and Micro Enterprises**: Importance, definition of Tiny, Micro, Small and medium scale units – policies and their support to MSMEs - growth and growth strategies – registration process of MSME- MSMED Act 2006.

## **UNIT 5**

**Institutional Support to Entrepreneur and MSMEs**: Role of Government - Role of SIDBI, - Central Government Institutions - SIDO, NSIC, EDII, AISSIB, DST. State Government Institutions - DIC, TCOs, Commercial Banks.

- 1. Arya Kumar: "Entrepreneurship", Pearson, Publishing House, New Delhi, 2012.
- 2. VSP Rao, Kuratko: "Entrepreneurship', Cengage Learning, NewDelhi,
- 3. K.Ramachandran: "Entrepreneurship Development", TMH, New Delhi, 2012 4.B.Janakiram,
- M Rizwana: "Entrepreneurship Development" Excel Books, New Delhi,2011 5.Rajeev Roy: "Entrepreneurship", Oxford University Press, NewDelhi,2012
- 5.P.C.Shejwalkar: "Entrepreneurship Development", Everest Publishing House, NewDelhi, 2011

# MBA: First Year - First semester V21MBL02: INFORMATION TECHNOLOGY LAB (100% Lab)

(Effective for the students admitted into first year from the Academic Year 2021-2022)

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#### **Course Outcomes:**

## Students are able to...

- 1. Prepare various office reports using MS-Office. (K3)
- 2. Understand the basics of SPSS and descriptive and inferential Statistical techniques using SPSS (K2)
- **3.** Employ math and simulation in R (K3)

#### **UNIT-I:**

**Introduction to MS-Office:** Introduction to various softwares used in business & their significance in the current business environment. Introduction to MS Office and its application in preparation of reports.

### **UNIT-II:**

**Introduction to SPSS:** Overview of SPSS: Mouse and keyboard processing, frequently used dialog boxes, Editing output, Printing results, Creating and editing a data file. Managing Data: Listing cases, replacing missing values, computing new variables, recording variables, exploring data, selecting cases, sorting cases, Merging files.

**Graphs & Frequencies:** Creating and editing graphs and charts - Frequencies, bar charts, histograms, percentiles.

**Descriptive Statistics:** Measures of central tendency, variability, deviation from normality, size and stability. Cross Tabulation and chi-square analysis, The means Procedure. Bivariate Correlation: Bivariate Correlation, Partial Correlations and the correlation matrix.

## **UNIT-III:**

# **R Programming:**

- 1. Demonstrate Vector, Matrix & Array operations in R, Demonstrate Data frames and Lists in R
- 2. Illustrate 'if and else', 'if else', & 'switch' control statements in R
- 3. Demonstrate 'for and while loops', 'Importing and exporting data' in R

- 4. Illustrate the descriptive statistics using summary() in R
- 5. Illustrate Bar Plots, Pie Charts & Histograms using R

# **Text Books:**

- 1. Shelly, Cashman: "Microsoft copies 2007", Cengage Learning, New Delhi. 2012
- 2. Oracle Database 11g The Complete Reference by Oracle Press, Kevin Loney
- 3. R for Everyone, Jared P Lander, Pearson
- 4. R in Action, Rob I Kabacoff, Manning

# References:

1. Shelly, Cashman: "Microsoft copies 2007", Cengage Learning, New Delhi. 2012